

# LONDON ROOFING LTD

TRUSTED • RELIABLE • RESPECTED



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## Drone Inspection Privacy Notice

As part of our drone inspection services, London Roofing Ltd may capture images, video, and audio footage that could include identifiable individuals or private property. We are committed to handling all personal data responsibly and in compliance with the UK General Data Protection Regulation (UK GDPR).

### **1. What Data We Collect**

We may collect:

- Visual or audio data (photos, video, commentary) where individuals or personal property may be visible
- Location data (property address and surroundings)

### **2. Why We Collect It**

The data collected via drone is used for:

- Roof and property inspections
- Creating visual reports for clients
- Internal quality control and documentation

Our lawful basis for processing this data is legitimate interest, necessary to deliver our professional services.

### **3. Who Has Access**

Access to your drone inspection data is limited to:

- London Roofing Ltd staff involved in the inspection or reporting
- The property owner or authorised client
- Third parties only where legally required or with explicit client consent (e.g. insurance companies)

### **4. Data Storage and Retention**

All data is securely stored on encrypted systems. We retain drone footage and related data for no longer than **12 months**, unless longer retention is required for legal or contractual reasons.

## **5. Your Rights**

Under GDPR, you have the right to:

- Be informed about how your data is used
- Request access to your data
- Request correction or deletion of your data
- Object to data processing in certain circumstances

To exercise your rights, contact us using the details below.

## **6. Contact Us**

For any questions about how your data is handled or to make a data request, please contact:

### **London Roofing Ltd**

Email: [askarchie@londonroofingltd.com](mailto:askarchie@londonroofingltd.com)

Phone: 0207 584 9173

Address: London Roofing Ltd, 64a Wadham Road, London, SW15 2LR